



1801 MARKET STREET, SUITE 300 • PHILADELPHIA, PA 19103 • 215-446-4000 • FAX 215-446-4101 • www.rmahq.org

Dear Members and Friends,

Following a very successful course in Feb 2014, RMA & ABA are very pleased to present again an **“Advanced Practical Operational Risk Management”** course from **4 to 6 Feb 2015** in Singapore at the Marriott Hotel, the details of which are contained in the attached brochure.

Patricia Jalleh, the course trainer, has to put together a very practical and comprehensive course based on her extensive and considerable experience in Operational Risk Management as well as proprietary teaching aids from RMA USA. Many of you may know Patricia who is a frequent speaker and panelist at Operational Risk Management seminars and discussion groups organized by ABA, NUS RMI and other organizations. Patricia has more than 25 years of experience in the banking industry and has held several senior leadership roles in internal audit, risk strategy and operational risk management with three of the largest banks in Singapore. She chaired the ABA sub-committee for Operational Risk from 2007 to 2010 as well as the Operational Risk Management Task Force of the Association of Banks in Singapore from 2006 to 2010. Patricia has extensive experience in implementing operational risk management frameworks, policies, tools, systems and processes. She is a Fellow of the Chartered Association of Certified Accountants, UK, a Certified Information Systems Auditor, an approved ISO 31000 trainer and lectures at the National University of Singapore, Risk Management Institute (NUS RMI).

For the forthcoming course in Feb 2015, we are very pleased to have been able to invite **Mr Patrick Chew, Head, ORM, Group Risk Management, OCBC Bank**, to come and share his experience with participants on **“Setting up a practical and effective Operational Risk Management Framework, A Bank’s view”**

The Course brochure and registration form are attached. **Institutional members of RMA USA, RMA Singapore and Hong Kong Chapters and members of Asean Bankers Association (ABA) will enjoy a concessionary rate of USD1650 per participant and an additional USD100 early bird discount if they sign up by 18 December 2014.** For RMA and ABA members, please use the Marketing Code “ASEANBAM” if you are registering on-line.

If you have any questions or need clarification on any part of the registration and payment process, please contact me by email at cyip@rmahq.org or cy0301@singnet.com.sg or call me at +65 9631 1866. You may also contact Lynn by email at lynnyeoh@afcmb.com or call her at +65 6228 6153.

Regards,
Christopher Yip
Senior Representative, Asia.
RMA
9 Oct 2014